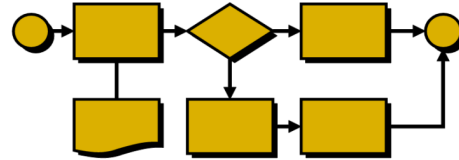




Companion BPM specialises in business process management (BPM), and provides clients with the highest quality consulting and training services.



Companion BPM's unique lifecycle model includes the six stages directly related to the BPM lifecycle within any organisation. The model also encompasses three components which indirectly are essential to fully understanding business process management within an organisation. The stages are *Define, Develop, Deploy, Employ, Monitor* and *Evaluate*, and the components are *Customer Centred, Holistic Management* and *Process Driven Organisation*.

Making business process management excellence reality

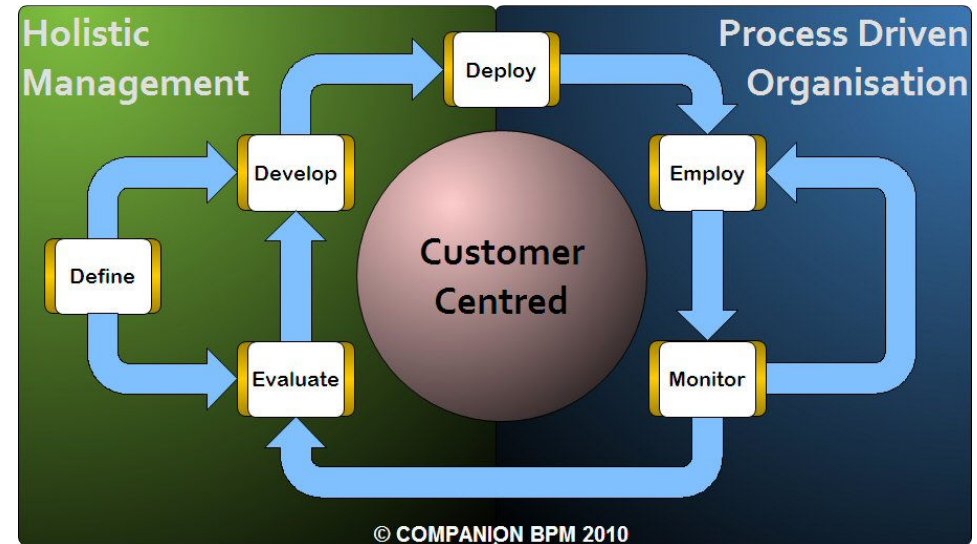
CONSULTING

Companion BPM provides consulting services for the full BPM lifecycle. To ensure clients receive the highest quality deliverables during an assignment, **Companion BPM** uses a definitive BPM Lifecycle Model and makes use of clearly defined & structured frameworks, methods and tools.

Providing quality, professional services and products to clients who continually optimise their business processes

TRAINING

Companion BPM offers training in the form of *public courses* and *in-house courses*. The *public courses* are designed to create awareness & skills on various topics relating to BPM. The *in-house courses* are either customised *public courses* or uniquely created courses for specific client requirements. The *in-house course* content, the presentation method and the course duration are tailored to meet the individual client's requirements.



Companion BPM uses various industry accepted methods & tools during consulting assignments with clients, for example value/process mapping and RACI matrices. Additionally, **Companion BPM** uses a defined, structured framework when defining, developing and deploying business processes within a client's organisation.